

**HR DEPARTMENT REPORT  
September 2022**



**Council Goal – Quality Customer Service: Improve access to services, functions and operations**

***Public Service Worker***

Tom Lemanski started with the City on Monday, September 11<sup>th</sup>. Tom has worked for several years at Scott's Garden Center in Powell as a Sales Associate and was a Foreman with Pony Lawncare and Landscaping in Delaware County. He most recently was a Package Delivery Driver for UPS. Tom has a customer service approach that will fit in well with the Service Worker team. He is eager to learn and take on new challenges in this position.

***Director of Public Service***

Grant Crawford will be starting with the City on Monday, October 10<sup>th</sup>. Grant is coming to us from the City of Gahanna where he worked for the last 14 years. He started as their Utility Operator where he worked with citizens on customer service issues and handled their water, sewer, and storm infrastructure. From there he was promoted to a Project Administrator for the City's capital improvements and development projects. He was promoted to the Deputy Director of Public Service and Engineering in 2017 and became the Director of Public Service and Engineering in 2019. In his Director position he has developed and managed projects for the City's CIP, directed the Department's budget, restructured department operations, negotiated several contracts for utilities and refuse collection.

Grant has a Master's in Public Administration and a Bachelor's of Business Administration from Franklin University. He has been a member of several MORPC committees and is EPA certified in Backflow Prevention.

***Permit Coordinator***

We had four interviews on Wednesday, September 7<sup>th</sup>. We made an offer to an applicant with strong customer service skills but no direct Building Department experience. We feel he has a lot of potential for the City long-term. We are waiting to hear back from the candidate, he has other interviews he is completing the week of September 12<sup>th</sup>.

If the applicant turns down our offer, we will repost the position.

***City Engineer***

The position is posted but we are not actively recruiting for this position. We are waiting for the Public Service Director to start and assess the needs of the position.

**Council Goals – Quality Customer Service: Improve access to services, functions and operations and Communications**

**Employee Wellness**

We had a free lunch and learn session set up through Mount Carmel on Thursday, September 8<sup>th</sup>. The topic was “Eating to Help Lift Mood, Sharpen Mind and Relax”. We have two more sessions scheduled for October and November