



RESOLUTION 2024-15

A RESOLUTION AUTHORIZING THE CITY OF POWELL TO APPROVE THE DELAWARE FINAL PLAN FOR NEXT GENERATION 9-1-1.

WHEREAS, The Delaware County Final Plan is a document that provides information about 9-1-1 service in the county. The document includes required technical information for service providers, lists subdivisions served by the Public Safety Answering Point (PSAP), cost information, and other operational aspects of the organization.; and

WHEREAS, In 2023, The State of Ohio passed legislation as part of House Bill 33 – 135th General Assembly, which included significant revisions to Chapter 128 of the Ohio Revised Code. Chapter 128, 9-1-1 Emergency Telephone Systems.

WHEREAS, House Bill 33 included Governor Mike DeWine’s budget for the State of Ohio, including funding for Next Generation 9-1-1 (NG9-1-1) development in Ohio; and

WHEREAS, ORC 128.07 (B2) requires the County Final Plan to be filed with the State of Ohio by April 3, 2024. The revised legislation includes numerous requirements for information that must be included in the final plan, to include NG9-1-1 information.; and

WHEREAS, The plan requires approval by the legislative authority of the municipalities and townships served by the Delaware County Emergency Communications PSAP through each authority’s resolution process; and


WHEREAS, Council has similarly determined that it is beneficial for the City of Powell to participate in such an agreement.

NOW THEREFORE BE IT RESOLVED BY THE CITY OF POWELL, COUNTY OF DELAWARE, STATE OF OHIO, AS FOLLOWS:

Section 1: The Council of the City of Powell hereby authorizes the City Manager to execute an agreement, which agreement shall be in substantially similar form to the agreement attached hereto as Exhibit "A" and incorporated herein by reference.


Section 2: It is hereby found and determined that all formal actions of this Council concerning and relating to the passage of this Resolution were adopted in an open meeting of Council and that all deliberations of Council and any of the decision-making bodies of the City of Powell, which resulted in such formal actions, were in meetings open to the public in compliance with all legal requirements of the City of Powell, Delaware County, Ohio.

Section 3: This Resolution shall be in full force and effect immediately upon adoption.



Tom Counts
Mayor

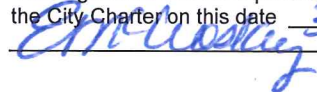
3/5/24
Date



Elaine McCloskey
City Clerk

3/5/2024
Date

EFFECTIVE DATE: March 5, 2024

This legislation has been posted in accordance with the City Charter on this date 3/6/24


City Clerk



DELAWARE COUNTY EMERGENCY COMMUNICATIONS

10 COURT STREET, DELAWARE, OHIO 43015
MAIN: 740-833-2160 FAX: 740-833-2159

To: Delaware County Political Subdivisions
From: Lauren Yankanin, Director of 911
Date: February 8, 2024
Subject: County Final Plan

Background

A County Final Plan is a document that provides information about 9-1-1 service in the county. The document includes required technical information for service providers, lists subdivisions served by the Public Safety Answering Point (PSAP), cost information, and other operational aspects of the organization.

In 2023, Ohio passed legislation as part of House Bill 33 – 135th General Assembly, which included significant revisions to Chapter 128 of the Ohio Revised Code. Chapter 128, 9-1-1 Emergency Telephone System, governs Ohio PSAP's operations. House Bill 33 included Governor Mike DeWine's budget for the State of Ohio, including funding for Next Generation 9-1-1 (NG9-1-1) development in Ohio. The funding of NG9-1-1 has sped up the timeline for developing the Emergency Services IP Network (ESInet). An ESInet is required for the functionality of NG9-1-1 technology.

ORC 128.07 (B2) requires the County Final Plan to be filed with the State of Ohio by April 3, 2024. The revised legislation includes numerous requirements for information that must be included in the final plan, to include NG9-1-1 information. Therefore, the new Final Plan enclosed was written to meet these requirements.

Plan Approval

On February 8, 2024, the County Final Plan received approval by resolution from the Delaware County Board of Commissioners per ORC 128.07. The plan now requires approval by the legislative authority of the municipalities and townships served by the Delaware County Emergency Communications PSAP through each authority's resolution process. Failure to respond is deemed disapproval under ORC 128.08 (A).

Please accept this memo as a recommendation for approval by your legislative authority.

Next Steps

While ORC 128.08 allows for sixty days from receipt to respond to the plan, please place the approval of the County Final Plan on the agenda for the soonest legislative meeting possible so that it can be addressed through each authority's resolution process. Upon approval, please forward such approval to me either by electronic means or USPS mail. The approvals will be gathered, and the plan will be filed with the Ohio 9-1-1 Program Office by the deadline of April 3, 2024.



DELAWARE COUNTY EMERGENCY COMMUNICATIONS

10 COURT STREET, DELAWARE, OHIO 43015
MAIN: 740-833-2160 FAX: 740-833-2159

I am available to answer any questions you may have. My contact information is below. Thank you for your ongoing support of Delaware County Emergency Communications as we work to serve our mission of providing the community with superior public safety dispatch services.

Contact Information

Delaware County Emergency Communications
Attn. Lauren Yankanin
10 Court Street
Delaware, OH 43105

740.833.2163

Lyankanin@co.delaware.oh.us

Encl. County Final Plan



Delaware County Commissioners

Jeff Benton
Barb Lewis
Gary Merrell

County Administrator
Tracie Davies

Deputy Administrators
Dawn Huston
Aric Hochstettler

Clerk to the Commissioners
Jennifer Walraven

RESOLUTION NO. 24-103

IN THE MATTER OF APPROVING A FINAL PLAN FOR IMPLEMENTING AND OPERATING A COUNTYWIDE 9-1-1 SYSTEM:

It was moved by Mrs. Lewis, seconded by Mr. Merrell to approve the following:

WHEREAS, the State of Ohio enacted Am. Sub. H. B. No. 33 (135th General Assembly), which includes, in pertinent part, amendments to Chapter 128 of the Revised Code, which were effective on October 3, 2023; and

WHEREAS, pursuant to section 128.06(C)(2) of the Revised Code, the board of county commissioners shall serve as the 9-1-1 program review committee; and

WHEREAS, pursuant to section 128.07(B)(2) of the Revised Code, the 9-1-1 program review committee shall file a copy of its final plan with the Ohio 9-1-1 Program Office not later than six months after the effective date of this amendment; and

WHEREAS, pursuant to section 128.08 of the Revised Code, a board of county commissioners shall act by resolution to approve or disapprove the final plan;

NOW, THEREFORE, BE IT RESOLVED by the Board of Commissioners of Delaware County, State of Ohio (the "Board"), that:

Section 1. The Board hereby approves the new Delaware County Final Plan.

Section 2. This Resolution shall be effective immediately upon adoption.

Vote on Motion Mrs. Lewis Aye Mr. Benton Absent Mr. Merrell Aye

I, Brandy Wilson, Deputy Clerk to the Board of County Commissioners hereby certify that the foregoing is a true and correct copy of a resolution of the Board of County Commissioners of Delaware County duly adopted on February 8, 2024, and appearing upon the official records of said Board.

Brandy Wilson

Brandy Wilson, Deputy Clerk to Commissioners



**Department of
Administrative
Services**

9-1-1 Program Office

County Final Plan for Counties following:

ORC §128.06 (C)(2)

County: Delaware

Date: January 30, 2024

Please enter Name, Title, and Agency Represented for each of the three (3) voting members of your County 9-1-1 Program Review Committee below:

1. Gary Merrell
Board of County Commissioners Member
2. Barb Lewis
Board of County Commissioners Member
3. Jeff Benton
Board of County Commissioners Member

§128.07 (A)(1): Which telephone companies serving customers in the county and, as authorized in division (A) of section 128.03 of the Revised Code, in an adjacent county will participate in the 9-1-1 system?

Wireline: Frontier, Brightspeed, and AT&T Ohio

Wireless: Verizon, AT&T, T-Mobile

County Final Plan for Counties following:

ORC §128.06 (C)(2)



**Department of
Administrative
Services**

9-1-1 Program Office

§128.07(A)(2): Please list the location of the Public Safety Answering Point (PSAP) as defined in §128.01(P) in your service area and include the number of 9-1-1 Positions:

PSAP Name: Delaware County Emergency Communications (DELCOMM) +

PSAP Location: 10 Court Street, Delaware, OH 43015

Number of 9-1-1 Phone Positions: 21

§128.07(A)(2): How will the PSAP connect to the County's preferred Next Generation 9-1-1 (NG91-1) System?

PSAP Name: Delaware County Emergency Communications (DELCOMM) +

Connection description:

DELCOMM will connect to the NG9-1-1 System via OARNet fiber and Delaware County dark fiber.

§128.07(A)(2): From what geographic territory [city, village, township, etc.] will the above PSAP receive 9-1-1 calls?

PSAP Name: Delaware County Emergency Communications (DELCOMM) +

Geographic territory (ies):

DELCOMM receives 9-1-1 calls from all cities, villages, and townships within Delaware County with the exclusion of incorporated areas of the City of Columbus, City of Dublin, and City of Westerville.

County Final Plan for Counties following:

ORC §128.06 (C)(2)



Department of
Administrative
Services

9-1-1 Program Office

§128.07(A)(2): Within the territories listed above, will Enhanced 9-1-1 or NG9-1-1 service be provided? (check all that apply)

Enhanced 9-1-1

NG9-1-1

§128.07(A)(2): What subdivisions will be served by the PSAP? [Police, Fire, EMS, etc.]

PSAP Name: Delaware County Emergency Communications (DELCOMM) +

Subdivision(s) served:

Police: City of Delaware Police & Powell Police Departments

EMS: Delaware County EMS

Fire: Orange Twp., Harlem Twp., Genoa Twp., Delaware City, Liberty Twp., Berlin Twp., BST&G Fire District, Elm Valley Joint Fire District, Radnor Twp., Concord Twp., Scioto Twp., Tri-Twp. Fire District, Porter Kingston Fire District

§128.07(A)(2): Identify if the PSAP is going to respond to calls by directly dispatching an emergency service provider, relaying a message to the appropriate emergency service provider, or by transferring the call to the appropriate emergency service provider (check all that apply):

PSAP Name Delaware County Emergency Communications (DELCOMM) +

Directly dispatching

Relaying message

Transferring call

§128.07(A)(3): How must originating service providers connect to the core 9-1-1 system identified by the final plan and what methods will be utilized by the originating service provider to provide 9-1-1 voice, text, other forms of messaging media, and caller location to the core 9-1-1 system?

Originating service providers will send calls directly to the NG9-1-1 core via internet protocol.



County Final Plan for Counties following:

ORC §128.06 (C)(2)

§128.07(A)(4): If the PSAP does not directly dispatch emergency services needed for an incident, without significant delay, the request shall be transferred, or the information electronically relayed to the entity that directly dispatches the potentially needed emergency services. How will the transfer or electronic relay be accomplished?

PSAP Name: Delaware County Emergency Communications (DELCOMM)



Calls are transferred to the appropriate entity via the Vesta phone system.

§128.07(A)(5): Which subdivision or regional council of government will establish, equip, furnish, operate, and maintain the PSAP?

PSAP Name: Delaware County Emergency Communications (DELCOMM)



Subdivision or COG: Delaware County Board of Commissioners

§128.07(A)(6): Please provide a projection of the initial cost to establish, equip, and furnish the PSAP.

PSAP Name: Delaware County Emergency Communications (DELCOMM)



Projected cost: \$ 32,500.00

§128.07(A)(6): Please provide the annual cost of the first five years of operating and maintaining the PSAP.

PSAP Name:	Annual Cost year 1 \$ 3,865,254.62
Delaware County Emergency	Annual Cost year 2 \$ 4,486,376.47
Communications (DELCOMM)	Annual Cost year 3 \$ 4,694,616.30
2019-2023 Costs	Annual Cost year 4 \$ 4,650,478.83
	Annual Cost year 5 \$ 5,010,439.23
	Total \$ 22,707,165.45



§128.07(A)(7): Is the cost of establishing, equipping, furnishing, operating, or maintaining the PSAP listed being funded through charges imposed under §128.35?

PSAP Name: Delaware County Emergency Communications (DELCOMM)



Yes No



County Final Plan for Counties following:

ORC §128.06 (C)(2)

§128.07(A)(7): Will the cost of establishing, equipping, furnishing, operating, or maintaining the PSAP be allocated among the subdivisions served by the PSAP and, if any such cost is to be allocated, what is the formula for allocating it?

PSAP Name: Delaware County Emergency Communications (DELCOMM)



No, costs are not allocated among the subdivisions served by the PSAP. Costs for operating and maintaining the PSAP are covered by government assistance funds and levy funds.

§128.07(A)(8): Provide information on how each emergency service provider will respond to a misdirected call or the provision of a caller location that is either misrepresentative of the actual location or does not meet the requirements of the FCC or other accepted national standards as they exist on the date of the call origination.

PSAP Name: Delaware County Emergency Communications (DELCOMM)



The call is transferred to the appropriate entity via the Vesta phone system.

§128.021: Adoption of rules establishing technical and operational standards for PSAPs. Check the answer next to each question (2) for your PSAP:

PSAP Name: Delaware County Emergency Communications (DELCOMM)



Does the PSAP currently meet the PSAP rules: Yes No

If no, will the PSAP have to comply in 2 years: Yes No N/A



County Final Plan for Counties following:

ORC §128.06 (C)(2)

You are permitted to have more or additional requirements for your PSAPS or even dispatch/calling centers in your respective county. This can include mandates related to training, providing EMD, complying with specific rules, etc. Please list any such additional local requirements and/or any comments you may have (you may use additional sheets if necessary):

9-1-1 Board

DELCOMM receives oversight from the permanently established 9-1-1 Board. The duties of the 9-1-1 Board are explained in the *By-Laws of the Delaware County 9-1-1 Board* document. The board is comprised of stakeholders throughout Delaware County. Members include the following:

- City Manager of Delaware
- City Manager of Powell
- Delaware County Sheriff or Representative of Sheriff
- Delaware County Commissioners' Representative
- City of Delaware Police Chief
- Law Enforcement Representative selected by the Law Enforcement Management Group
- Three (3) Fire Chiefs selected by the Fire Chiefs Association, one of whom shall be with a volunteer/part-time fire service
- A Township Trustee selected by and representative of the Township Trustees Association
- EMS Representative selected by the County Commissioners
- Non-voting representative of the State Highway Patrol
- Non-voting County Administrator of Delaware County

Revenue and Costs

Pages four and five address revenue and costs for DELCOMM. However, additional detail for this plan is warranted.

Costs: Page four requires a projection of the initial cost to establish, equip, and furnish the PSAP. As an already established PSAP, this is irrelevant. However, the cost cited, \$32,500, is the quoted cost for the required equipment to connect to the state ESInet for NG9-1-1 functionality.

Page four lists the operating and maintenance costs for the last five years, 2019-2023, for a total of \$22,707,165.45.



County Final Plan for Counties following:

ORC §128.06 (C)(2)



**Department of
Administrative
Services**

9-1-1 Program Office

Additional Local Requirements and/or Comments:(cont.):

Revenue and Costs (cont'd)

Revenues: DELCOMM's revenue primarily comes from the five-year countywide levy on real property and mobile home taxes.

DELCOMM receives additional revenue from the Government Assistance Fund. These funds are kept in a separate 9-1-1 fund and are expended on those expenses authorized by ORC 128.57.

Compliance with Ohio Administrative Code 5507

DELCOMM must comply with OAC 5507, also called the "Ohio PSAP Operating Rules," which specifies technical and operational standards that promote industry best practices. Compliance is verified yearly through an audit by the Ohio 9-1-1 Program Office, which examines documentation provided by DELCOMM demonstrating compliance with each operating rule.

Emergency Medical Dispatch Instructions

DELCOMM provides callers with emergency medical dispatch (EMD) instructions. All DELCOMM staff are trained in the Association of Public-Safety Communications Officials (APCO) EMD protocols and must complete ongoing continuing education and pass a biennial exam to maintain certification.

Additional Law Enforcement Agencies in Delaware County

DELCOMM shares a co-located center with the Delaware County Sheriff's Office (DCSO) dispatchers. DELCOMM and DCSO function independently of one another, and DCSO is not a PSAP. DCSO dispatches for multiple law enforcement agencies in the county, including the following: Delaware County Sheriff's Office, Genoa Twp. Police, Shawnee Hills Police, Sunbury Police, Preservation Parks of Delaware County, and Ashley Police.

County Final Plan for Counties following:

ORC §128.06 (C)(2)



Department of
Administrative
Services

9-1-1 Program Office

§128.07(B)(1)(a): The 9-1-1 program review committee shall send a copy of the final plan to the following:

- Board of commissioners of the county
- The legislative authority of each municipal corporation in the county
- The board of township trustees of each township in the county.

**the above notifications must be sent either by certified mail or, if the committee has record of an internet identifier of record associated with the board or legislative authority, by ordinary mail and by that internet identifier of record

§128.07(B)(1)(b): The 9-1-1 program review committee shall also send a copy of the final plan to the board of trustees, directors, or park commissioners of each subdivision served by a PSAP under the plan.

§128.07(B)(2): The 9-1-1 program review committee shall also file a copy of its final plan with the Ohio 9-1-1 Program Office not later than April 3, 2024.

§128.07(B)(2): Any revisions or amendments made to the final plan shall be filed with the Ohio 9-1-1 Program Office not later than ninety (90) days after adoption.

§128.01(T): A final plan means a final plan adopted under §128.08(B) (and turned in on April 3, 2024 to the Ohio 9-1-1 Program Office) or as an amended final plan adopted under 128.12. (to reflect any changes made to the final plan after April 3, 2024)

§128.05: Please list the name and contact information for your County 9-1-1 Coordinator:

Lauren Yankanin
740.833.2163
Lyankanin@co.delaware.oh.us

§128.25: Please provide the name and contact information for your single point of contact with the 9-1-1 Program Office who has the authority to assist in location-data discrepancies, 9-1-1 traffic misroutes, and boundary disputes between PSAPS (does not have to be, but could be the same as the County 9-1-1 Coordinator listed above):

Lauren Yankanin
740.833.2163
Lyankanin@co.delaware.oh.us

County Final Plan for Counties following:

ORC §128.06 (C)(2)



**Department of
Administrative
Services**

9-1-1 Program Office

9-1-1 Planning Committee Approval Acknowledgment

1. **Gary Merrell**

Board of County Commissioners Member

Signature:

A handwritten signature in blue ink that reads "Gary Merrell".

Date: 02-08-2024

2. **Barb Lewis**

Board of County Commissioners Member

Signature:

A handwritten signature in blue ink that reads "Barb Lewis".

Date: 02-08-2024

3. **Jeff Benton**

Board of County Commissioners Member

Signature:





A handwritten signature in blue ink that reads "Jeff Benton".

Date: 02-08-2024

If at anytime you acquire or stand up another PSAP in your County, you would need to being to follow section ORC §128.06(A) and start using the template for ORC §128.06(A)

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